

NEW HAMPSHIRE LIBRARY ASSOCIATION



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FROM THE PRESIDENT

By Lesley Gaudreau

Despite some hardships, the last few years have been incredibly positive ones for NHLA. Strong leadership and a dedication to strengthening the association have ushered in a new agenda embracing advocacy and a focus both on the future and the needs of the members. I would like to thank all the people who gave their time and ideas to make this all possible, including Theresa Paré, Michael York, Greg Sauer, Andrea Thorpe, and Susan McCann. Also, enough cannot be said about the contributions of our committee chairs and members who truly make the association work. I am honored to be working with all of these people, Rob Sargent (new Vice-President) and Jennifer Bone (new Secretary), and with the members to continue to work for librarians in New Hampshire.

It was exciting to see so many members Wednesday morning at the New Hampshire Libraries Conference during the annual NHLA Members Meeting. It was even more rewarding to hear and participate in the many discussions that took place there. I hope that your interest and involvement in the Association will continue throughout the coming year and the years ahead as the library world becomes more and more interesting. I also urge you to express your enthusiasm to your colleagues and library users so that we can continue to build on the advocacy momentum that Terry so ably led during her term in office.

For those who weren't at the Members Meeting, let me give you a glimpse of what you missed. Around 40 members were present to discuss: a donation of \$2000.00 to the ALA CIPA Legal Defense Fund (heartily passed); the possibility of creating a new scholarship in memory of Anne Geisel to further support the continuing education of our membership (your scholarship committee will be researching this and reporting to the executive board); the good news that under the capable oversight of Greg Sauer (former Treasurer) and Susan McCann (current Treasurer) the consolidation of section funds and a new accounting system are working successfully and the association is in good financial condition!; the possibility of moving the annual members meeting to the fall conference (lots of pros & cons here, more discussion on the way); and the

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imminent creation of a NHLA Members-Only Listserv, which will be an important tool in improving communication in the association. Believe it or not, that was just the beginning!

And now, your "homework." That's right, you don't get off that easily. Your executive board exists to serve the membership, but we can only fulfill that role if the membership does its part as well.

- 1. Visit the NHLA Web site and read the minutes from the Members Meeting on May 16th (www.state.nh.us/nhla/min0501.htm)
- Think about the issues that the association is currently facing. Chat with your co-op or ALF (Area Library Forum) members or your neighboring librarians about these issues. You could even invite me or another board member to a meeting (imagine that!).
- 3. Jot down your thoughts and send them by e-mail, van or stamp to someone on the board (here's one: Lesley@WigginML.org) or pick up the phone and give me a call 772-4346. Consider attending an executive board meeting so that you can join in on the discussion.

When's it due? I'd love to hear from many of you by September, and then throughout the year. And in the meantime, you can bet that the board members will be thinking about and discussing all of these ideas as well. Until next time, I'll "borrow" from Garrison Keillor: Be well, do good work and keep in touch.

CONFIDENTIALITY OF LIBRARY RECORDS

By Dianne Hathaway

Lately the Goffstown library staff has had many lengthy discussions about the need to keep library records confidential and private. We will be enforcing the law (RSA 91-A: 5; RSA 201-D: 11) and strengthening our circulation policy to that effect.

What this means for our patrons is that we are not able to tell parents what their children have checked out on their library cards nor will we divulge those items to a spouse even if the library card is present.

The only person who can get a listing of titles is the person whose name is registered to that card. Some options for parents who carry their kid's cards



may be to have a personal identification number placed on each card (it can even be the same number) so a list can be checked through our automated card catalog. Or you may decide to use just one library card so all items are checked out under a parent's name.

If you are concerned about this issue and would like to discuss it please feel free to call me at 497-2102 anytime.



NHLA NEWS

New Hampshire Library Association P.O. Box 2332 Concord, NH 03302-2332 www.state.nh.us/nhla/

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The **NHLA News** is the official newsletter of the New Hampshire Library Association. The newsletter is free to NHLA members and \$6/year for nonmembers.

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LAYOUT/DESIGNBruce J. Marks, Nashua Public Library

NHLA MEMBERSHIP

By Shirley A. Barron, Membership Chair



The 2001 NHLA membership renewal applications were mailed to members in late February. If you have not yet received your renewal form, please contact Shirley Barron, NHLA Membership Chair, at 432-1132 (sbarron@londonderry.org) or download a copy of the form from the NHLA web site at www.state.nh.us/nhla. We've hoping you decide to continue supporting NHLA and all of its various activities by renewing your membership.

Through NHLA's spring and fall conferences, workshops, and the various sections' programs and activities, NHLA continues to provide you with professional development and enrichment. Becoming a member of NHLA also provides you with discounted registration fees at these conferences and workshops. Please remember that you first have to be a NHLA member before joining any of its special interest sections.

NHLA specialized sections include Academic, CHILIS, READS, Small Libraries and Urbans (institutional). Last year, NHLA had 542 members of whom 65 were life members, 153 belonged to CHILIS, and 127 belonged to READS. Membership renewals in 2000 generated a total of \$16,505 which helped provide our organization with the revenue needed to keep itself vibrant. If you haven't already done so, please renew your NHLA membership today! And thanks to all of you who so dutifully returned your 2001 NHLA renewal forms – we greatly appreciate your support. As always, new members are graciously accepted so please feel free to steer them my way!

Seeking New NHLA Membership Chair

The New Hampshire Library Association is seeking a new membership chair to spearhead our 2002 membership drive. Shirley Barron, Library Director at Leach Library in Londonderry, is stepping down after a three year term. Previously Fran Wiggin, Library Director in Bedford, held this post for well over twenty plus years and did a spectacular job. The Membership Committee also includes Charles LeBlanc, NH State Library, who maintains the membership database. For those interested in assuming this role, please contact Terry Pare at the NH State Library or feel free to contact Shirley Barron at Leach Library if you have questions regarding this position. It's a very rewarding but detail oriented position requiring the greatest commitment of time between the months of January and May.

NHLA CONTINUING EDUCATION COMMITTEE

By Rob Sargent

On March 26, the NHLA Continuing Education Committee presented "Performance Appraisal: An Ongoing Process" at the Hooksett Public Library. This informative and interactive seminar, led by Donna Singer, taught the attendees that appraisals are not simply an annual event, that there are four stages of employee development, and that coaching is essential to an employee's growth. Thirty-five NHLA members were able to attend the seminar at no cost to them.

This was the second year in a row that the Committee offered a management seminar conducted by a professional consultant. Last year, "Employment Law & Regulations" dealt with interviews, rewards, reprimands, and other personnel issues. Another seminar will be offered later this year. Be sure to visit the NHLA website for the latest information.

The Committee continues to offer Mini-Money Grants for members pursuing educational opportunities on their own. These grants, available in increments up to \$75, may be used to defray registration and transportation costs to New Hampshire State Library Education Modules, NELINET courses, classes at institutions of higher learning, and various other seminars and workshops. Applications for Mini-Money Grants are available on the NHLA website or by calling Rob Sargent at (603) 589-4614.

All funding for the seminars and grants is provided by the Adam & Jane MacDonald Fund of the New Hampshire Charitable Foundation. Members of the Committee are Rob Sargent, John Barrett, Tom Ladd, and Mary Ann List.

ACADEMICS SECTION NEWS

By Carolyn White

This year, members of the Academics Section focused on getting more academic librarians aware of and involved in the Section and on increasing communication among Academics members. In January 2001, a stakeholders meeting was held at the University of New Hampshire at Manchester Library. The goal of the meeting was to open up a discussion in which academic librarians from around the state, and from representative college and university libraries (public and private, two-year and four-year), could express their ideas about the future course of the Section and the role that the Section could play in their professional lives. Librarians at the meeting believed that the Section could provide a means of communicating with other academic librarians and could serve as a link between academic and public libraries.

The Academics Section sponsored two programs at the NHLA's Spring Conference 2001. Dr. Em Claire Knowles of Simmons College's Graduate School of Library and Information Science presented a program entitled "Diversity: What's in it for me?" Naomi Caldwell of the University of Rhode Island's Graduate School of Library and Information Studies discussed Native American resources and services.

The Academics Section now has a listsery, Academics-I, which will provide a communication channel for New Hampshire's academic librarians. The list will keep librarians informed about Academics events and will serve as a forum for discussions. To join the listsery, please visit the following site: www.state.nh.us/mailman/listinfo/academics-I. Once at the site, follow the directions to sign up.



The Academics Section is looking for people interested in being active members of the Section; we have program ideas for next year, and we'd love your input and any help that you could provide. For information about Academics, to become involved in the Section, and for news about upcoming Academics events, please contact Carolyn White (University of New Hampshire at Manchester) at 641 - 4172 or carolyn.white@unh.edu, or Becky Clerkin (New Hampshire Community Technical College-Stratham) at 772-1194 x342 or rclerkin@tec.nh.us. Also, be sure to watch the messages on Academics-I for news and discussions.



READS NEWS

READS Program at NHLA

On May 15, the Reference and Adult Services Section (READS) of the NHLA sponsored the program "Libraries in the 22nd Century" as part of this year's NHLA Spring Conference. The program was presented by Linda Braun of LEO: Librarians and Educators Online. Braun discussed the ways in which libraries here at the dawn of the 21st Century are using technology to provide their customers with innovative, "22nd -Century" services.

Braun began her presentation with a discussion of "virtual reference" services such as personalization, chat reference, web-based, and email reference. Chat reference allows library users to speak to a reference librarian in a real-time, online environment. Personalization allows patrons to design their own virtual

library from the library's web site, complete with links to their favorite or mostused resources. Email reference may refer to a customer submitting an email reference question to a particular librarian or filling out an electronic form. Web-based reference provides library users with online pathfinders, databases, and web-guides.

Braun went on to discuss the ways in which libraries provide distance learning opportunities to customers. Such special opportunities include online bibliographic instruction resources, continuing education programs, and special services to distance learners (such as extended Internet access time for online class discussions, special access to print materials, and technical support to students who are taking part in

an online course). Braun also discussed the impact of e-books and wireless technology on library services.

Curious to learn more and see actual examples of how libraries are implementing these programs? Please visit www.leoclasses.com/nhla to link to the libraries that Linda Braun mentioned in her presentation.

New READS Programming Chair

Jennifer Bone of the Keene Public Library is the New Chair of the READS Programming Committee. She can be contacted by phone at 352-0157 and by email at jbone@ci.keene.nh.us

NELA REPRESENTATIVE'S REPORT MAY 2001

NHLA Section Reports

By John Barrett

The Executive Board of the New England Library Association met on May 18th at NELINET headquarters in Southboro, MA.

The NELA Executive Board voted to sign on as a Plaintiff to the ALA Lawsuit against the Children's Internet Protection Act (CIPA). The Acts places restrictions on the use of funding that is available through the Library Services and Technology Act, Title III of the Elementary and Secondary Education Act, and on the Universal Service discount program known as the E-rate. These restrictions take the form of requirements for Internet safety policies and technology, which blocks or filters certain material from being accessed through the Internet. CIPA became effective on April 20, 2001. For information about the status of the CIPA and NCIPA law, FCC compliance rulemaking, and ALA's legal actions against these measures, visit the ALA website on CIPA at: www.ala.org/cipa. ALA's website on CIPA provides links and up-to-date information on Legislation, Litigation, CIPA Questions and Answers, Regula-tions and Guidance, Resources, and Headlines. Regardless of how your library chooses to respond to CIPA and NCIPA, the laws will have an impact either through loss of funding, increased expense or reduction of library services. Document the impact these new laws have in your library. Share your stories of how this law impacts your library with library users, legislators, the press and ALA. You can send your stories to NELA. Please send any information regarding the use of the Internet and the impact of blocking software in your library to Cheryl McCarthy at chermc@uri.edu

The New England Library Leadership Conference 2001 is chaired by Past-President, Lucy Gangone, and will take place at Connecticut College in New London on July 26 - 27. If you are interested in attending and wish further details, telephone John Barrett at 432-7154 or email jbarrett@library.windham.nh.us.

"Regardless of how your library chooses to respond to CIPA and NCIPA, the laws will have an impact either through loss of funding, increased expense or reduction of library services."

In addition to its leadership conference, the NELA Board voted to support the ALA's Institute of Museum and Library Services (IMLS) grant proposal to develop eight regional Leadership Institutes in the country by summer 2002. In a letter of support for the grant, the Board recognized the need to train future leaders who are able to articulate the vision and service mission of our profession and our professional associations. Moreover, our future library leaders need training to collaborate with multitype libraries and other organizations in our communities in order to provide equitable access to information resources and excellence in information services for our diverse communities. NELA is willing to work with New England libraries of all types and the New England State Associations in order to plan and to develop a regional leadership institute in New England. If the IMLS funds ALA's grant proposal, it will ensure strong library leaders for the future in our libraries and in our professional associations.

The 2001 Annual Conference will be held in Burlington, VT September 29 - October 2. The conference program will be mailed to NELA members in July. The idea for this year's NELA Games is a raffle. The state selling the most tickets and raising the most money will be awarded the famous Snail trophy. Funds raised from "The Games" along with any designated donations received from conference attendees will be sent to ALA to help with its legal challenge to CIPA.

Get involved with New England's library community and concerns. Join NELA and enjoy preferred rates at NELA sponsored conferences and workshops and receive a free subscription to New England Libraries. Personal members have voting privileges and are eligible for Continuing Education Grants.



CHILDREN'S LITERACY FOUNDATION

By Rebecca Albert

The Children's Literacy Foundation (CLiF) is a non-profit organization dedicated to nurturing a love of reading and writing among children throughout New Hampshire and Vermont.

CLiF awards sponsorships of \$1,200 in new, high-quality hardcover children's books to RURAL PUBLIC LIBRARIES in towns of fewer than 5,000 people, and to BOOKMOBILES that serve towns of any size. CLiF representatives travel to each town that has been awarded a CLiF Sponsorship, deliver the new books in person, and give an entertaining presentation to the town's children about the joys of words, books, reading and writing. CLiF commonly has every child in town from Kindergarten to Grade 6 attend these special events.

CLiF also provides similar sponsorships to HOMELESS SHELTERS, WOMEN'S SHELTERS and CENTERS FOR AT-RISK YOUTH. By the end of this year CLiF will have touched the lives of thousands of children in more than 100 communities across the Twin states through its various programs. For more information, please contact Duncan McDougall at 802-244-0944/childrens.literacy@valley.net/CLiF, P.O. Box 993, Hanover, NH 03755/www.clifonline.org.



Donna Gilbreth of the New Hampshire State Library has accepted a promotion to head the Library Services to Persons with Disabilities Section of the New Hampshire State Library.

Fran Wiggin, director of Bedford Public Library is retiring in September 2001.

Marge Palmer of East Derry Public Library is retiring.

Buffy Heath, of Seabrook Public Library has been appointed to the Intellectual Freedom Committee of the American Library Association. The appointment will take effect at the close of the 2001 annual conference.

Frances Hebert, of Hooksett Public Library, has been named Librarian of the year by the New Hampshire Library Trustees Association.

Diane Mayr of the Nesmith Library, Windham, announces the publication of her first picture book, Littlebat's Hallowen Story, this September (Albert Whitman & Co., ISBN: 0807576298, \$14.95). The story takes place in a library attic that is home to a colony of little brown bats (inspired by the real-life colony of bats that has occupied the old Nesmith Library building for decades).

NEW LIBRARY BUILDING FOR PEMBROKE By Melinda J. Baxter

The Pembroke Town Library staff and trustees are happy to announce that Pembroke voted in a \$400,000 Bond for a new library building on a reconsideration vote on April 21, 2001.

In addition, \$400,000 will come from a surplus in the town fund; and an energetic fund-raising committee is working to meet a goal of \$396,610. Our architect is Peter Tennant from Tennant/Wallace in Manchester.

The new library will be on land adjacent and north of Pembroke Town Hall on Route 3. We plan to break ground in April 2002, and meanwhile, we are busy planning and fund-raising.

ANDOVER PUBLIC LIBRARY By Ann Clark

The Andover Public Library was closed for the month of May and part of June as well. We are finally having an addition and total renovation of the old existing library. This will nearly double our space, giving us a real children's room and an adult reading/reference room. This accomplishment has taken ten years to make happen. Needless to say we are all thrilled. We will have an open house at the appropriate time.

Other news: Pauline Richards, the librarian at William Adams Bachelder Library, East Andover, is retiring at the end of June. Polly has been the librarian there over thirty years and will be Missed. We are lucky to have Mary Sell able to step in and take over. Mary has been a Trustee for several years. I wish I knew the date for a retirement party for Polly, but at this time there isn't one. I will send it out over NHAIS.

Thank you, Ann Clark, librarian at Andover Public Library 603 735-5516, tayclark@tds.net

DIRECTOR WANTED!

The Weeks Public Library of Greenland, NH is seeking a qualified person to assume the position of Library Director following the August retirement of the present director. The library director is a full-time salaried position on the library's 5 member staff.

Qualifications:

- An MA in library science from an accredited school.
- 2 years library experience.
- Familiarity with library computer systems.

Responsibilities:

- Building effective relationships with staff members, library patrons, the Board of Trustees, the Friends of the Library and town officials.
- Managing the operation of the library.
- Maintaining the collection in accordance with the library's materials policy.
- Supervising staff and volunteer workers.
- Providing reference and advisory assistance to library patrons.

Salary commensurate with experience and qualifications.

Interested persons should send resume, cover letter, and references to the Board of Trustees, c/o the Weeks Public Library, PO Box 430, Greenland, NH 03840.

NH CHARITABLE FOUNDATION FUNDS BOOK DISTRIBUTION

Thanks to the generosity of the New Hampshire Charitable Foundation, every public library in New Hampshire will receive a free copy of A Building History of Northern New England, produced by the New Hampshire Department of Cultural Resources and published by the University Press of New England.

Acting on a recommendation from the Putnam Foundation of Keene, the Badger Fund of the New Hampshire Charitable Foundation awarded the Department of Cultural Resources a grant to purchase a copy of the book for each of the state's 237 public libraries. The New Hampshire State Library will distribute the books during the summer.

Written by state Architectural historian James L. Garvin, A Building History of Northern New England is the first book to describe and illustrate the evolution of style and technology in the architecture of the region from 1700 to World War II. The book is intended for homeowners, public officials who are responsible for old buildings, historic district and heritage commission members, local preservationists, architects, engineers, contractors, and students of architecture, history and the building trades.



Anita Shreve Named The Sarah Josepha Hale Award Winner for 2001

NEWPORT, NH – The Trustees of the Richards Free Library are pleased to announce that Anita Shreve is the Sarah Josepha Hale Award winner for 2001.

A writer of lyrical prose, Anita Shreve has won critical and popular praise for her work. Her novels include:

Resistance, Eden Close, Strange Fits of Passion, Where or When, The Weight of Water, Fortune's Rocks, The Pilot's Wife and her just released, The Last Time They Met. Her award-winning short stories and nonfiction have appeared in many publications, including the New York Times Magazine, Cosmopolitan, and Esquire. Formerly a high school teacher and journalist, she now teaches writing at Amherst College. She has homes in Massachusetts and New Hampshire.

The Sarah Josepha Hale Award, presented annually since 1956, goes to a writer who, through his or her life work, maintains a connection to New England. Named for Sarah Josepha Hale, the award honors the contribution of one of Nineteenth Century America's most powerful women. The Newport author of several books and hundreds of poems shaped the opinion of American women for forty years through her editorials in Godey's Lady's Magazine.

The presentation will take place on October 13th at the Newport Opera House. For more information contact Andrea Thorpe at 603-863-3430 or rfl@newport.lib.nh.us

The Sarah Josepha Hale Award Trustees of the Richards Free Library 58 N. Main Street Newport, NH 03773 (603) 863-3430 rfl@newport.lib.nh.us

THE NH STATE COUNCIL ON THE ARTS, ARTS IN EDUCATION CONFERENCE

The NH State Council on the Arts' will hold their annual statewide Arts in Education Conference September 7-9th, 2001 at Eagle Mountain House in Jackson, NH. This year's conference will feature the award-winning Liz Lerman Dance Exchange Express with a keynote by nationally known choreographer and dancer, Liz Lerman. Conference theme is The Choreography of Learning. Artists, educators, parents, principals and community arts leaders are welcome to attend the three-day weekend conference.



The conference is sponsored by the NHSCA in partnership with the Arts Alliance of Northern NH, the NH State Dept. of Education, the NH Dance Alliance and the New Hampshire Alliance for Arts Education. Funding is provided by the Arts in Education Program and Community Arts Programs, with additional support from the New England Foundation for the Arts and the National Endowment for the Arts.

Approximate cost for the three-day conference is \$300-350. If you are interested in attending, want more information on workshops, or wish to be added to the conference brochure mailing list, please contact: Catherine O'Brian, Arts in Education Coordinator at NHSCA, 603-271-0795, or email: Cobrian@nharts.state.nh.us, or Frumie Selchen, Director of the Arts Alliance of Northern New Hampshire, 603-323-7302, or email: ArtsAllianceNNH@cs.com. You can also send a self-addressed stamped envelope to Catherine O'Brian, NH State Council on the Arts, 40 North Main St., Concord, NH 03301.

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